

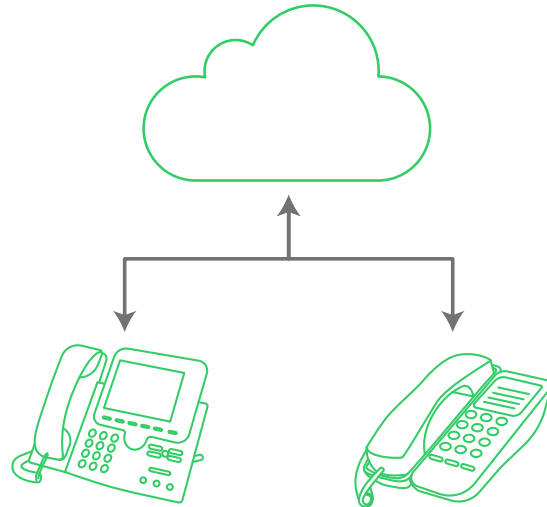
# FREQUENCY STRATUS

Cloud-Based Telephony



## KEY FEATURES

- 911 Emergency Features
- Do Not Disturb
- Caller ID
- Three-Way Calling
- Suite Feature
- Custom Music/Messages on Hold Interface
- Interactive Voice Response (IVR)
- Conference Bridge
- Email Notification of Voicemail with Audio File Attachment
- Configurable Greetings/Pass Codes
- Check-in/out
- Room Move
- Room Swap
- Room Information
- Guest Information
- Room Trail Report
- Housekeeping Status Report



## WHAT IS FREQUENCY STRATUS?

A cloud-based solution by Percipia. Frequency Stratus is Percipia’s industry-leading on-premise telephony system virtualized. Just like the on-premise solution, Frequency Stratus includes Parallax, PMS integration engine, and Precision, guest voicemail system. Enhance your telephony experience by adding Informant Call Accounting Software and Frequency Operator Panel.

Frequency Stratus replaces the need for having a dedicated server rack, dedicated voice engineer, and expensive yearly maintenance costs. A significant advantage of having a cloud solution is always having the latest software version. Your property will never have to pay for another major upgrade again. Percipia’s software has always been hardware agnostic; with Frequency Stratus, the hotel can reuse or purchase whichever handset provider they desire.



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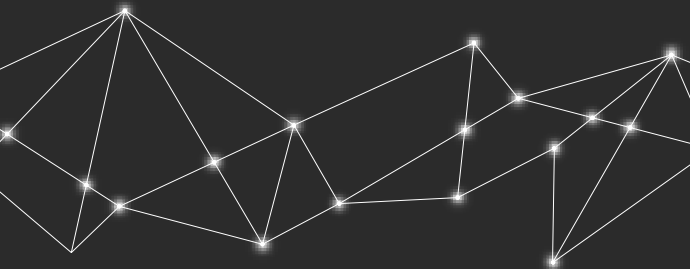


### IS FREQUENCY STRATUS RIGHT FOR ME?

Frequency Stratus was developed for Hotels, Resorts, and Casinos that want to reduce their telephony resources and budget. At Percipia, we understand a PBX is a life safety utility. There should be no reason to overpay for call control when it's not generating revenue for Select Service properties. This solution allows hotels to reduce hardware footprint, on-site resources, and costs. This product was built as a set it and forget it solution.

### VOICE PLATFORM INCLUDES:

- Hospitality VoIP and Analog Call Control
- PMS Integration
- Voicemail
- Call Accounting
- 24/7/ 365 Live Support via Phone, Email or Ticketing Portal
- SIP Trunking for Local/Long Distance Calls
- 4G LTE Emergency Backup



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### 24/7/365 SUPPORT

Frequency Stratus has a built-in monitoring system that will alert Percipia of any significant issues. The Percipia Support Team will begin work immediately to resolve any problems. With Percipia's 24/7/365 Support Team, you will always have a live representative assist with any technical issue. With three easy methods to log a ticket (helpdesk portal, email, and phone call), Percipia's support team will take it from there. Having a cloud solution eliminates the process of authorizing VPN access before work is conducted.

### PERCIPIA DEVELOPS, BUILDS AND SUPPORTS ITS OWN PRODUCTS!

### RELIABLE, SCALABLE, COST-EFFECTIVE

With the help of a 4G LTE cradle, Frequency Stratus will never go down if you experience slow or blackout internet services. Have peace of mind knowing you can call in and out of the property for emergency services.

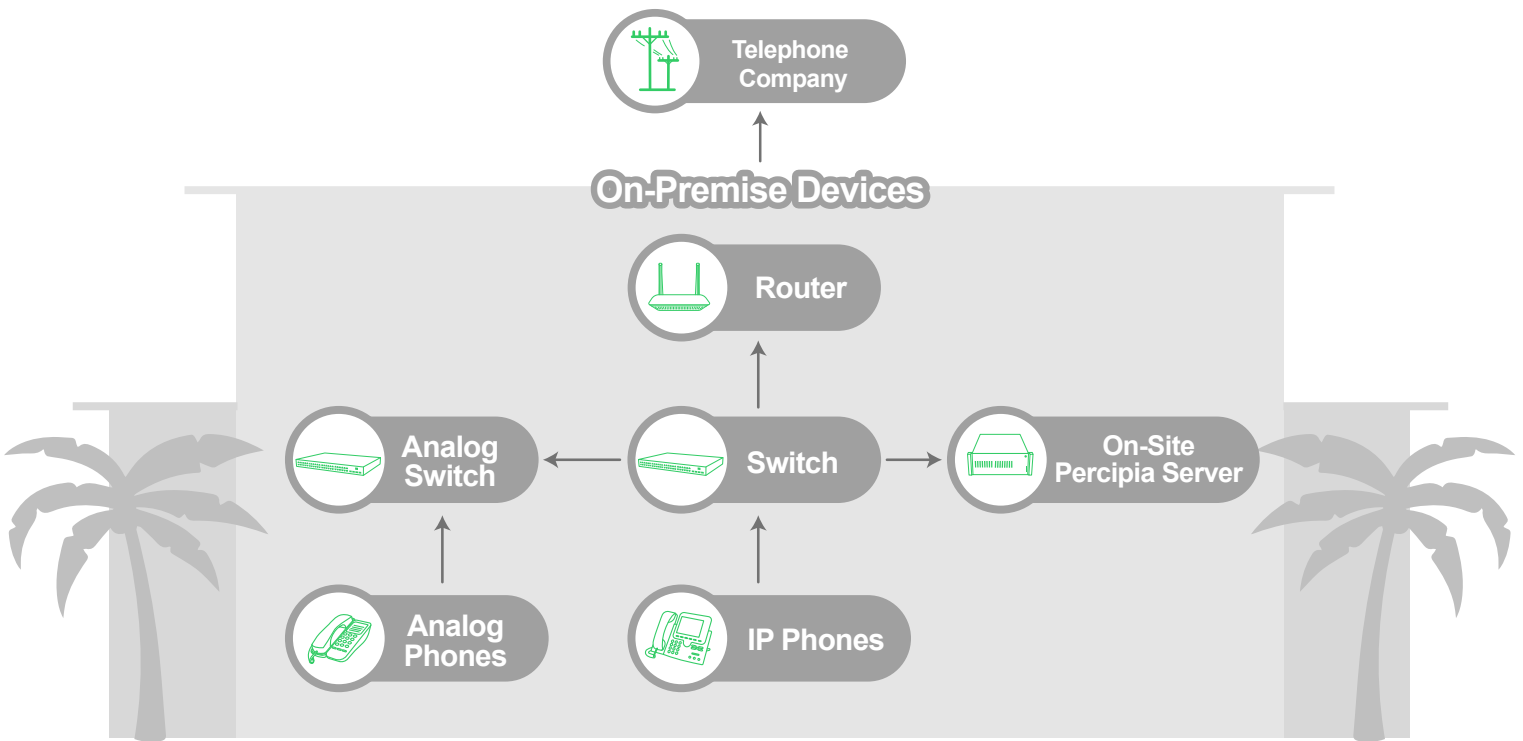
Implementing a cloud solution doesn't limit the number of users on your VLAN. Frequency Stratus is fully scalable and even offers WIFI supported SIP endpoints like Frequency Connect – Stratus will grow with your property!

By reusing your SIP-end points, minimizing your IT staff, and not having a yearly maintenance cost, your property will reduce expenditure right off the bat. Frequency Stratus includes any bug fixes, patches, and software updates and upgrades!



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# ON-PREMISE SOLUTION



# CLOUD SOLUTION

